



# The STAT Model: Reduce waiting time for community outpatient services

## A 2-part online workshop

### **A 2-part online workshop for people working to improve access to community outpatient services**

The management and length of waiting lists for ambulatory, community or outpatient services is a common problem for many health services. The STAT (Specific & Timely Appointments for Triage) model has been developed to re-think how referrals are managed in high demand services. STAT provides an alternative for intake and service provision. Multiple studies, including a large NHMRC funded trial, have shown that STAT can lead to reduced wait times and improved access to services. For more information about STAT visit <http://stat.trekeeducation.org/>

#### **Who should attend?**

Managers, project officers, team leaders, coordinators and clinicians who are working to improve timely access in community outpatient settings.

#### **Workshop Content:**

Participants in these 2 x 2-hour interactive workshops will learn about:

- Principles of STAT and how it works
- Evidence of effectiveness
- The steps required to implement STAT
- How STAT can make a difference to your patients and the potential opportunities and challenges for your service.

#### **About the presenters**

Dr Katherine Harding is a Principal Research Fellow at the Eastern Health Clinical Research Office and La Trobe University. In collaboration with Prof Nick Taylor and other leading Health Services Researchers, she led an NHMRC funded trial evaluating the effectiveness of the STAT model and has published widely in the field of triage and access systems for ambulatory services. Dr Harding is currently the recipient of an MRFF Translating Research into Practice (TRIP) Fellowship to further this work.

Annie Lewis is an occupational therapist, manager and PhD candidate with a long history working in publicly funded health services. She has been involved in implementation of the STAT model in a wide range of health services and brings first-hand experience of the practical issues that service providers face in reducing healthcare waiting times.

#### **Details:**

- **Dates: Wednesday 20<sup>th</sup> & 27<sup>th</sup> July, 2022**
- Time: 8.30-10.30am (AEST)
- Location: Zoom link will be provided on registration
- Cost: \$120 for both sessions
- Book your place @ Eventbrite:

<https://www.eventbrite.com.au/x/the-stat-model-reduce-waiting-time-for-community-outpatient-services-tickets-230187746747>

#### **For more information:**

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